

11 April 2022

Karratha Chamber of Commerce & Industry and CCIWA

Background

The Chamber of Commerce and Industry of Western Australia (CCIWA), is the peak body representing business in Western Australia.

CCIWA is committed to advancing trade and commerce in WA, driven by our fundamental belief in free enterprise.

This belief guides our advocacy and professional service offerings.

CCIWA represents small, medium and large businesses, not-for-profit organisations, and government enterprises across the spectrum of the State's economy and from all regions of WA. We are keen to ensure our membership is diverse and active to achieve our vision of making WA the best place to live and do business.

In striving for our vision, we embrace the views of stakeholders across our community while ensuring the challenges faced by employers are understood and addressed. Creating a better environment for businesses to operate is essential to our prosperity.

We know, from over 130 years of operation, that WA is unique. Our State's geography is expansive and we are enriched with a pioneering attitude. More than half of our members are from outside Perth, giving us significant insights into the challenges faced by communities in our regions. It's these insights that help us support so many organisations that share our dedication to seeing communities across WA prosper.

This is achieved through deep engagement with our Members and key stakeholders, whether through formal groups or by working individually with Members and stakeholders.

Shared Prosperity

Personal and business prosperity.

Long term economic prosperity
and opportunity for WA businesses.

A diverse, thriving WA business
landscape, envied the world over.



Policy Development and Influence

We advocate on behalf of our Members to make it easier to do business

- Our core work done on behalf of our Members;
 - Developing and advocating policies that are good for business
 - Working closely with State and Commonwealth Governments and other key decision makers across country achieve change; and
 - Building local and national awareness through the media of the issues and challenges facing WA employers
- Some of our team's recent achievements;
 - Reforms to reduce 'change of use' requirements and license fees, **easing red tape and costs** to business across the economy.
 - The State Government confirms Automatic Mutual Recognition of key trades qualifications, making it easier for skilled Australians to get a job in WA, and **giving WA businesses better access to skilled workers** at a time of skills shortage.
 - Federal Government support for Apprenticeship and Traineeship and other business incentives, **making it more affordable to invest in plant and equipment, or to train the apprentice who can best help your business.**
 - Secured five rounds of **financial support for business during COVID** impacts, building the case for Business Assistance Packages and compensation for lockdown costs.
 - Continued efforts to build on previous successes; **cutting taxes on payroll, profits, and fixing the GST.**



What we do



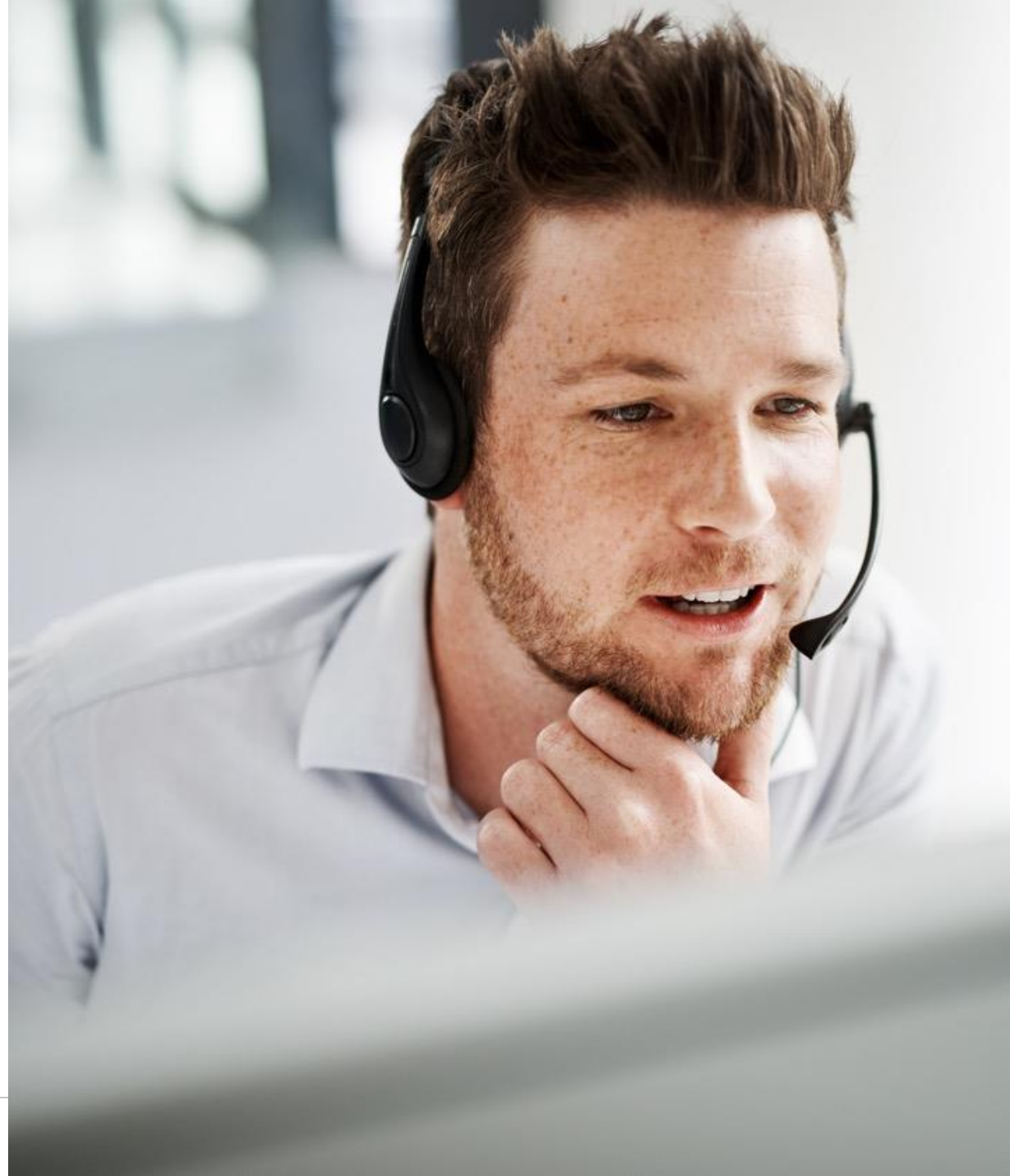
Employee Relations Advice Centre

We are a leader in preventing and resolving employee relations and health and safety problems.

- **Federal and State Minimum conditions;**
 - Hours of work
 - Apprentice and trainee entitlements
 - Minimum wage
 - Community service leave; jury service, voluntary emergency activity
 - Union right of entry
 - Record keeping (employment records)
- **Award matters;**
 - Wages
 - Public Holidays
 - Part-timers working beyond ordinary hours (overtime payments)
 - Overtime and shift penalties
 - Casual employees

The challenges that our Members are facing – ERAC

- Managing mental health in the workplace
- COVID-19:
 - Are my employees classed as Critical Workers
 - Can we direct an employee to get a RAT or PCR test?
 - Can we ask an employee for proof of a negative test before they come back to work?
 - If an employee's child has their school/childcare closed, what leave can they access?
- Public Holidays
- Managing leave and long-term absences
- Regular and systematic casuals
- Sexual Harassment





Workplace Relations

We are a leader in preventing and resolving employee relations and health and safety problems.

- Provide advice and training on a range of workplace considerations such as:
 - Unfair Dismissal Claims
 - Enterprise Agreements and Bargaining Strategies
 - Workplace Investigations
 - Underpayment Claims
 - Employment Contracts
 - Workplace Policies
 - Right of Entry and Union Disputes
- Safety & Risk – ensure that our Members workplaces are safe and compliant with legal obligations through audits, the preparation of manuals and training.
- Business Law WA – provide workplace relations legal advice to Members.

Construction Services

- A phone call to one of our experts can ensure code compliance when it comes to;
 - Building and construction contractors conducting themselves in a reputable, fair, safe and responsible manner.
 - Right of entry laws for union officials.
 - Freedom of association provisions protecting worker's rights to join or not to join a union.
 - Security of payment laws.
 - Support for contractors with agreement making, onsite support, advocacy and representation.
 - Regular feedback and reports to the project team on employee and industrial relations.
- Major projects our team have assisted with;
 - Wheatstone Project LNG Plant
 - Inpex Browse Ichthys Project
 - BHP Billiton Iron Ore Asset Development Projects



Apprenticeship Support Australia

Train and develop new and existing workforce

- **Federal and State Minimum conditions;**
 - Advice on accredited training packages and appropriate pathways
 - Targeted job matching to connect apprentices and employers
 - Workplace visits to sign up apprentices/trainees and administer the training contract
 - Support for the duration of the apprenticeship or traineeship, including tailored mentoring
 - Administration of incentives for employers and personal benefits for apprentices
- **Achievements;**
 - Partnered with over 30,000 businesses across Western Australia
 - Signed up more than 160,000 apprentices and trainees
 - Operate across 14 offices throughout metro and regional WA

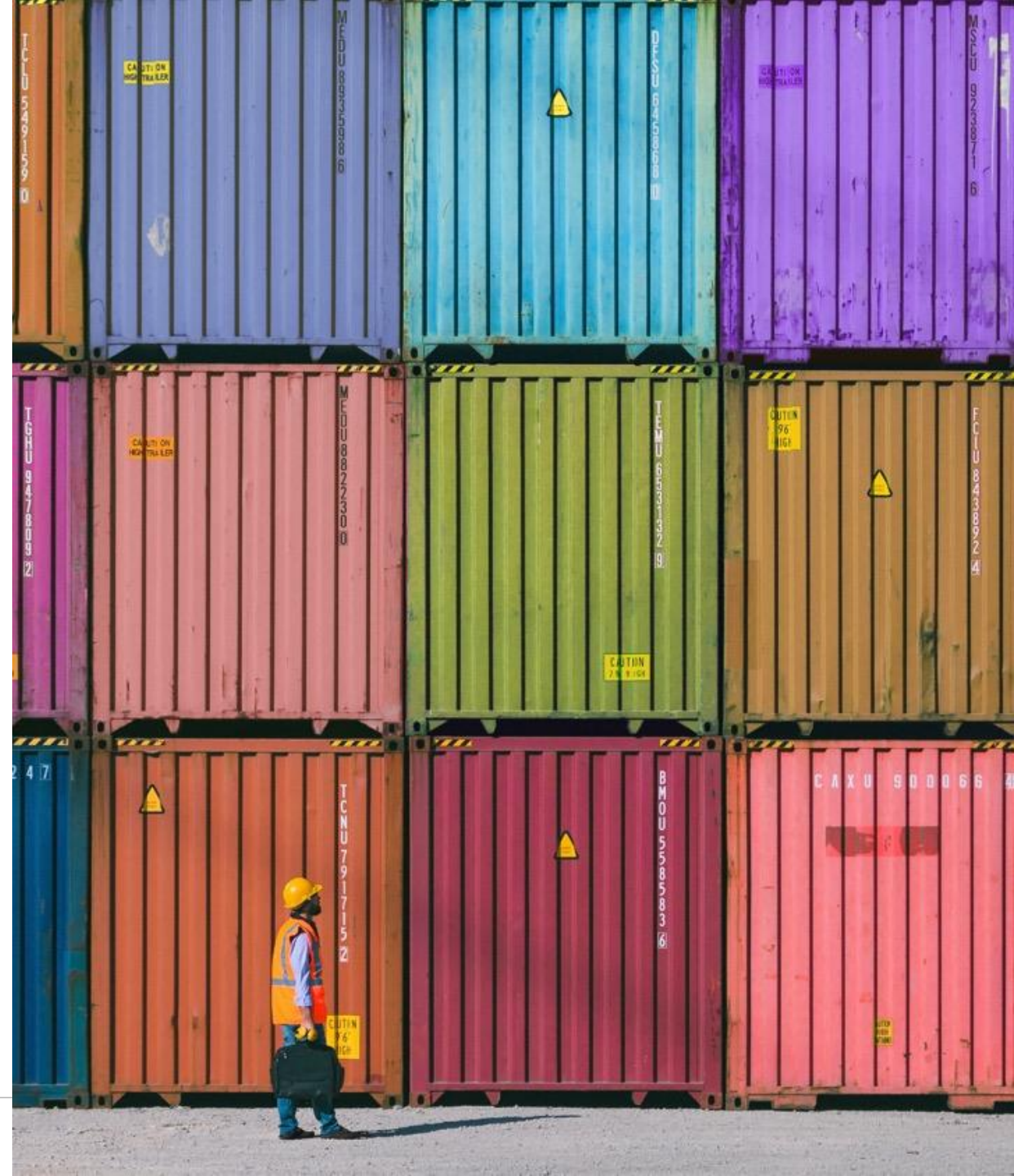


International Trade

Reduce the risk, cost and time of doing business internationally

Our Value Proposition

- **Exporting Efficiency:** Market selection, B2B matching, FTA's, Ecommerce, virtual missions.
- **Importing Impact:** Duty minimization, Trusted Trader, Fuel Tax Credits.
- **Global Reach:** TradeStart export coaching, Austrade's Network. ICCI.
- **Market Intel Rich:** Stakeholder network insights, TradeMap, Market Reports.
- **Compliance & Accreditation:** Certificates of Origin, Australian Made Logo, Carnets.



ICNWA – Connecting Projects and Suppliers

Our innovative networking platform (ICN Gateway) and experienced consultants can help connect local suppliers with the right capabilities to projects.

- Suppliers –
 - Premium project opportunities portal - nationwide
 - Briefing forums to disseminate project information and create connections

Up to 25% of companies recently awarded work through ICN were not on the projects' lists

- Project proponents –
 - We find the best fit suppliers for projects
 - Meet local procurement and social corporate responsibility demands.



Events, Training and eLearning

Events and Training that covers a broad range of essential business skills and knowledge

Online Training examples;

- Alcohol & Other Drugs in the Workplace
- Managing Workplace Conflict
- Engaging & Motivating Employees

Face-to-Face training examples;

- Accident Investigation Training
- Building Code Compliance
- Employment Law for HR Professionals

Events examples;

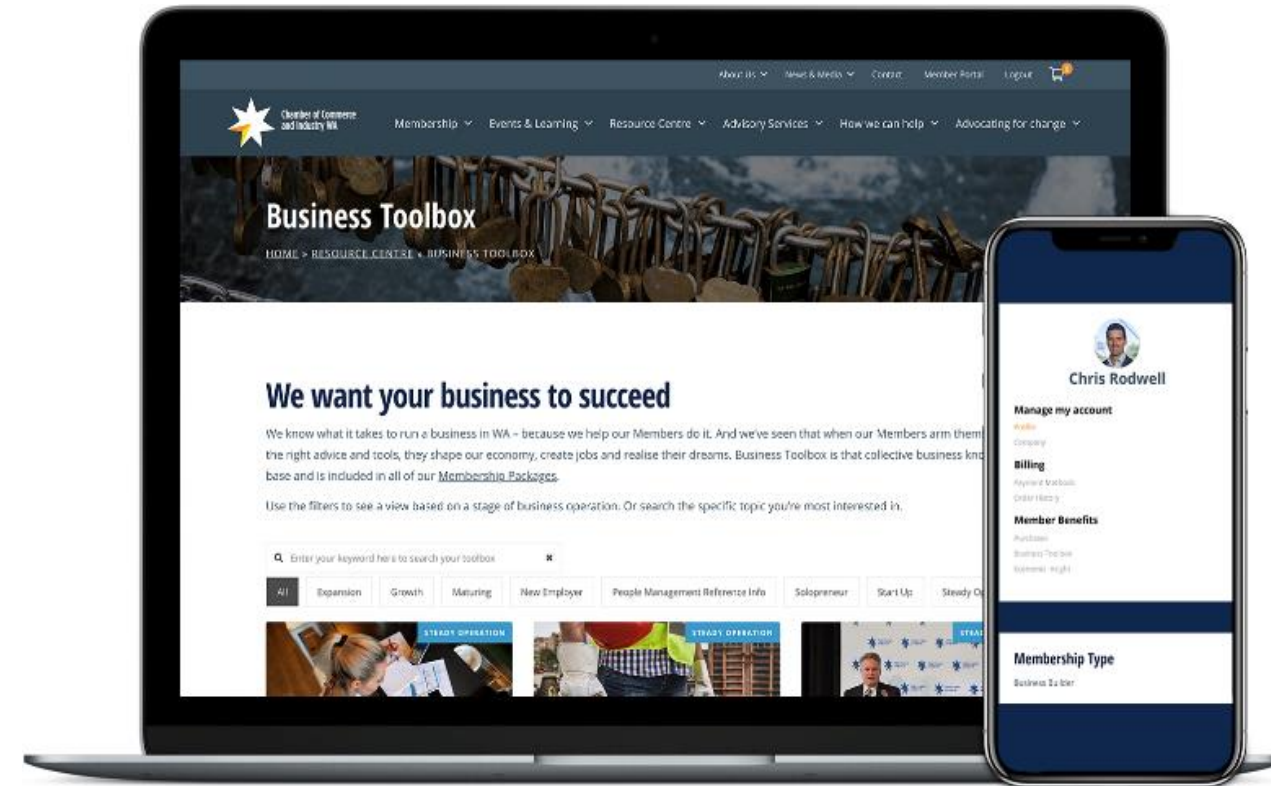
- COVID-19 Q&A - Webinar
- International Women's Day
- In Conversation with



Going Digital – Our Member Portal

Once logged in Members can;

- View their Profile, adjust their personal newsletter subscriptions and reset their password.
- Access the resources in **Business Toolbox** – our extensive business knowledge base.
- Access all purchases, such as:
 - HR Management Guides and Kits
 - Industry Award Subscriptions
 - WA Works
 - eLearning Modules and Courses
- As well as;
 - **COVID-19 Support:** Members have access to COVID-19 support documents such as Mandatory Vaccination letter templates and discounted COVID-19 Business Continuity Assessment.
 - **eLearning for Teams:** Members can provide their teams with a full eLearning library at a cost-effective price.
 - **Economic digital dashboards:** Supplementing our existing quarterly report, providing specific Membership types with exclusive access to an economic dashboard.



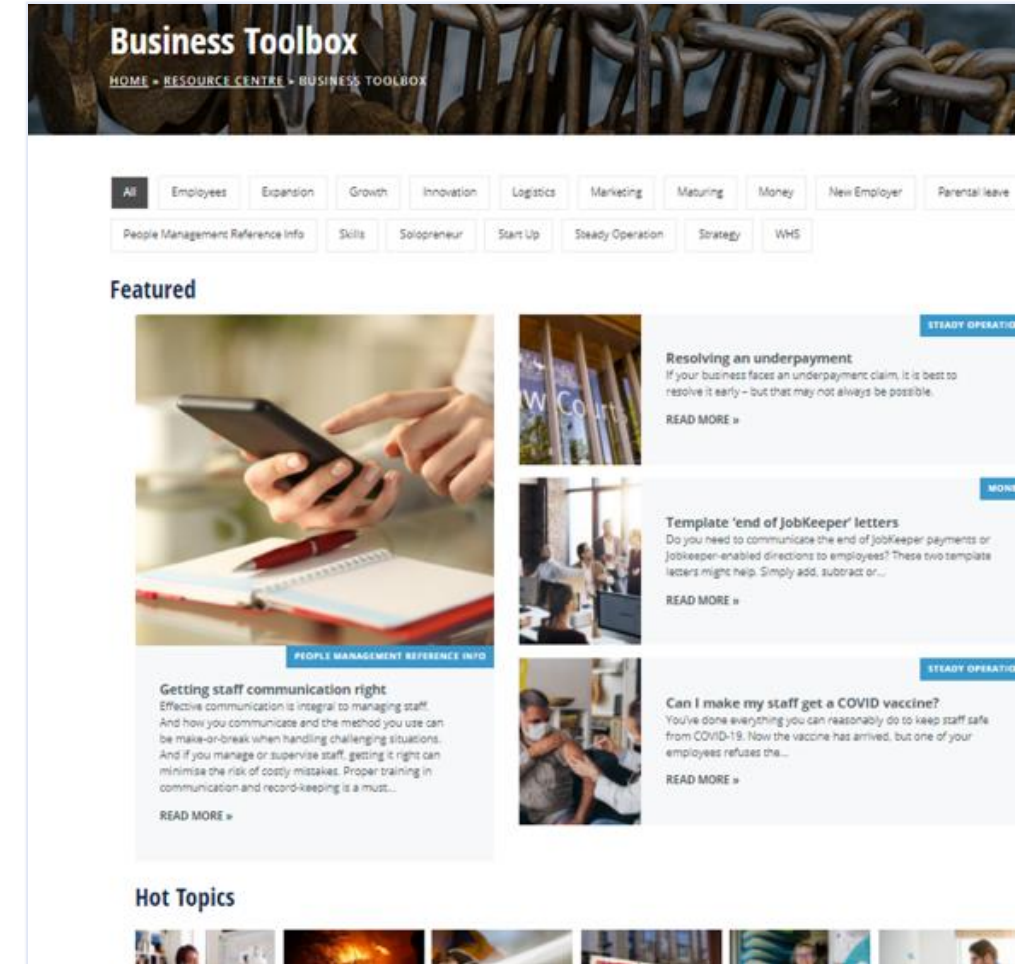
Business Toolbox

Business Toolbox is our Members-only knowledge base.



More than just articles.

Business Toolbox is also a repository for guides, checklist, templates and more – tools that make business easier for our Members.



What we cover

We cover all types of topics – but we really sink our teeth into the key issues for small and medium-sized enterprises.

What makes us different



Expert-reviewed

Our content is fact-checked and periodically reviewed by our team of experts.



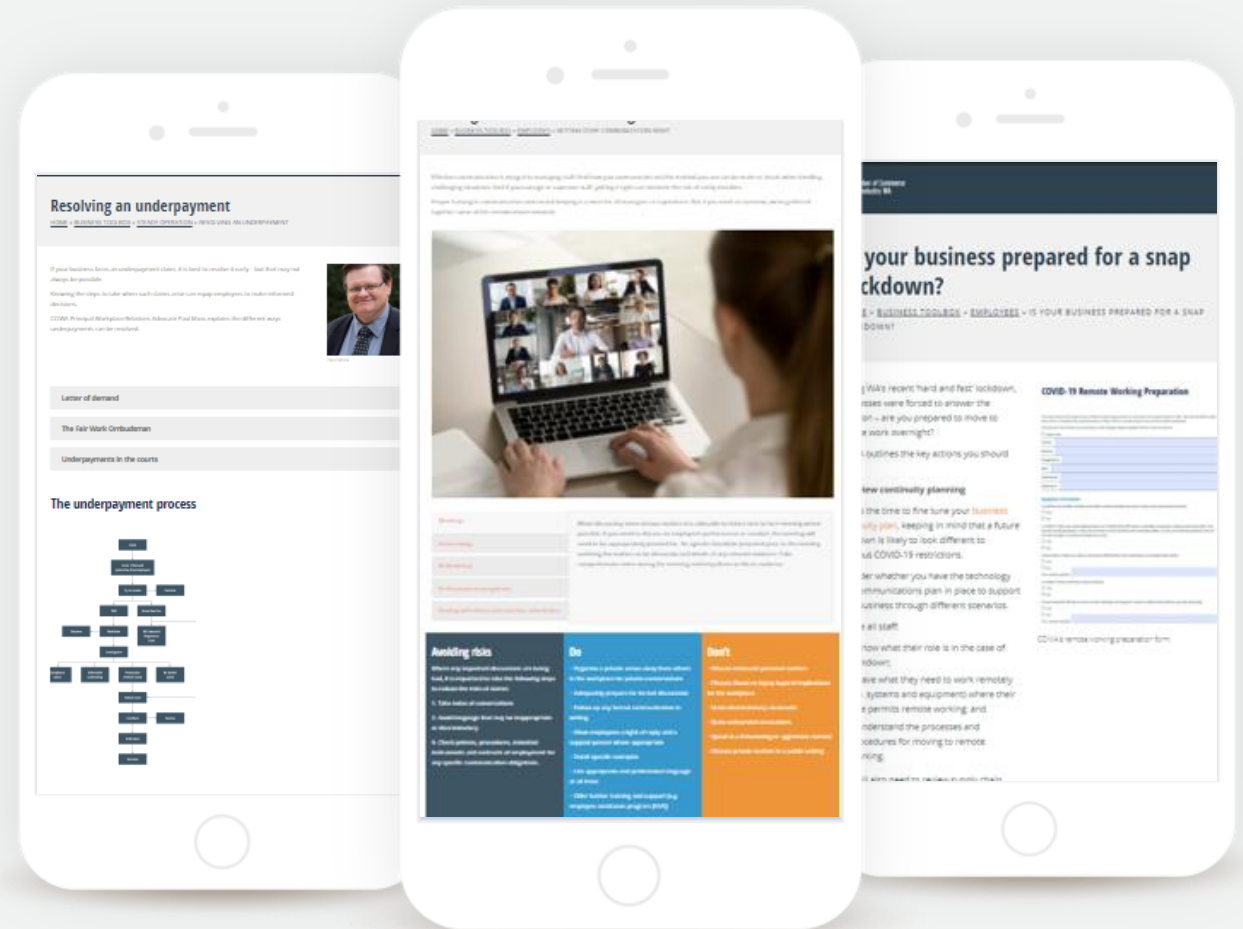
Timely

Our topics are chosen based on issues we know are trending for you.

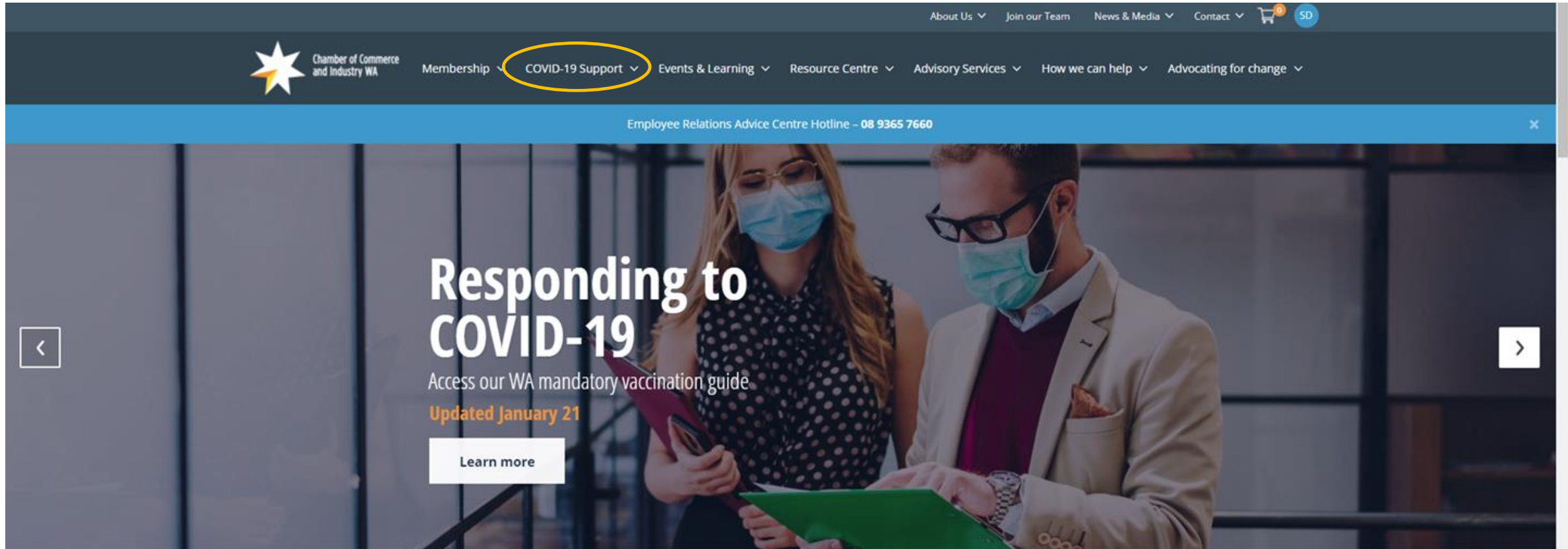


Local

Our content is based on your concerns, and our expert's local knowledge – no one knows WA like we do.



CCIWA Website COVID-19 Support



How we can help

Our vision is for WA to be the best place to live and do business. We're ready to help you with the core challenges you face.

News

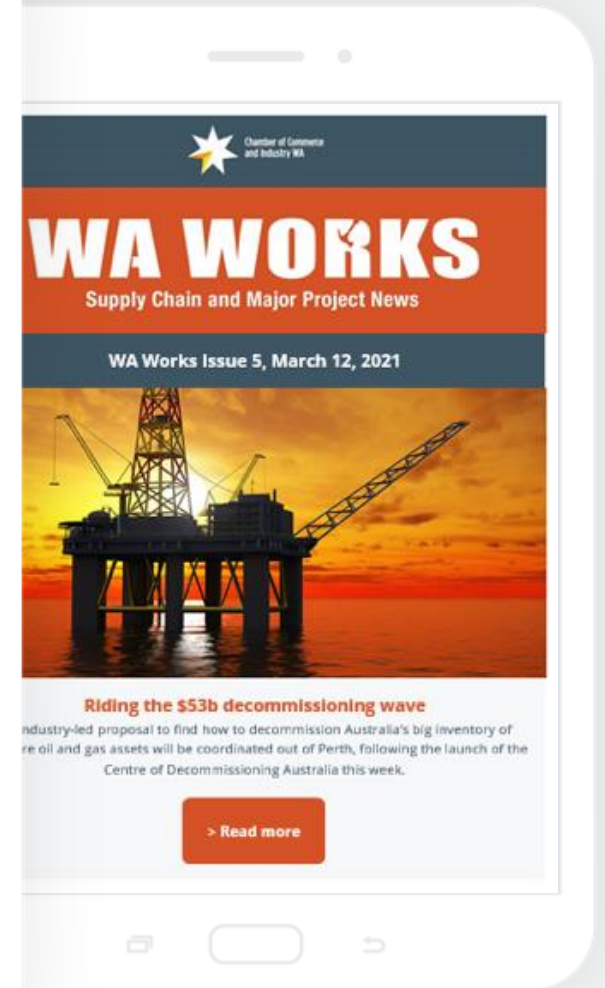
Business Pulse and *WA Works*



Business Pulse is a free fortnightly e-newsletter of business news, advice and support.



The *WA Works* e-newsletter provides magazine subscribers with supply chain and major project news.



Member Hub

Regroup and connect while you're in the CBD



Location:

Level 5, Bishops See, 235 St Georges Terrace, Perth

Building access:

9:00 am – 4:30 pm, Monday – Friday

Public transport:

[Elizabeth Quay Bus Station](#): 700m down St Georges Tce

[Elizabeth Quay Train Station](#): 750m down Mount St, then St Georges Tce

[Perth Bus Port](#): 900m down Milligan St

Parking:

- [CPP Convention Centre](#)
- [CPP Elder Street](#)
- [CPP His Majesty's](#)
- [Wilsons St Georges Square Car Park \(entry via Spring Street\)](#)
- [Wilsons 240 St Georges Terrace Car Park \(entry via Milligan St\)](#)
- [Wilsons 256 St Georges Terrace \(Barrack Arch\) Car Park](#)

Wrap up

What ECCI Members would have access to

Service	Access
Employee Relations advice line	Yes
Workplace Health and Safety advice inbox	Yes
Access to Business Toolbox - our collective business knowledge base	Yes
Comprehensive, quarterly WA Economic updates	Yes
Discounts for HR Management Kits and Guides, and access to Member only exclusives	Yes
Free and discounted Business Event tickets e.g. COVID webinars, International Women's Day	Yes
Member rates for Training Courses	Yes
Discounted rates for eLearning Modules and eLearning for Teams	Yes
Member rates for all of our Advisory Services	Yes
Member Connect Events – In Person and Hybrid	Yes
Access to our CBD Member Hub	Yes
Member Portal - 24/7 access to cciwa.com	Yes
Access to our Business Confidence, Consumer Confidence and Outlook digital dashboards	No
Grant Finder Portal Access	No
The opportunity to participate on a CCIWA working group, influence policy direction, connect with government	No
Exclusive economic briefings by CCIWA Chief Economist	No

Thank You



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Website

www.cciwa.com

